

International SOS (internationalsos.com) is the world's leading medical and travel security risk services company. We care for clients across the globe, from more than 1,000 locations in 90 countries. Our expertise is unique: more than 11,000 employees are led by 1,400 doctors and 200 security specialists. Teams work night and day to protect our members. We pioneer a range of preventative programs strengthened by our in-country expertise. We deliver unrivalled emergency assistance during critical illness, accident or civil unrest. We are passionate about helping clients put Duty of Care into practice. With us, multinational corporate client, governments and NGOs can mitigate risk for their people working remotely or overseas.



**Mark B. Fischer, MD, Medical Director Assistance,
Americas Region, International SOS**

Mark B. Fischer, M.D., Medical Director Assistance, Americas Region, is responsible for providing medical assistance and coordination of medical care to patients traveling and living abroad. Dr. Fischer is the medical escalation point for oversight and case management to medical team members in the Americas Assistance Center, which oversees the cases for over 2000 clients worldwide. Dr. Fischer was the lead physician representing International SOS in the 2016 Summer games in Rio. He is a key member of the International SOS Pandemic Response Team.



**Zachary Falk, Account Manager, Northeast, International
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Zach is an Account Manager for International SOS, based in New England. He serves as the strategic partner for organizations in the region, assisting Duty of Care stakeholders with the development, implementation and management of travel risk programs. Previously, he was Regional Security Manager for the International SOS and Control Risks Americas team. In that role, he assisted clients with preparedness planning, crisis response, and travel risk policy development. His work also included deployments to high-risk areas in the Americas and post-incident, operational support during crises in the region. Zach graduated from New York University with a dual-degree in Journalism and Spanish. He has extensive travel experience in the Americas and elsewhere around the globe, including time as an expatriate in Spain. Zach is fluent in Spanish and has a working knowledge of Portuguese.